



FIRST NATION HEALTH CENTRE SUPPORTING COVID-19 Response

The **Mustimuhw cEMR for Indigenous health and human service organizations** is a client-centric digital health solution for clinical charting and program documentation. The Mustimuhw Community Electronic Medical Record (cEMR) provides care teams working within the multiple programs in the Health Centre appropriate and secure access to a shared client record. Workflow support, follow-up and task management capability improves coordination across providers and teams, and improved reporting and business intelligence increases organizational efficiency.



With the current COVID-19 pandemic, communities have increasingly recognized the need for the **cEMR** to support efficient and effective care and tracking for their service populations. More than ever, there is a need to track client populations at greater risk and with pre-existing conditions, as well as understand household occupancy history and quickly identify family and extended family members linkages. Many organizations are currently having some staff attempt to work less from the central office and more remotely when possible. The Mustimuhw **cEMR** enables secure access to all relevant clinical charts from any location.

Mustimuhw Information Solutions has been working with existing customers to configure specific tools within the **cEMR** to support new priority workflows in the current pandemic. Some of these are highlighted here.

Indigenous Health and Human Service organizations that do not yet have the cEMR are seeing the current pandemic as an impetus to initiate their implementation. Funder organizations are recognizing the cEMR as an important tool for organizations to effectively manage their services and support their clients.

KEY BENEFITS

- COVID-19 symptom and diagnosis monitoring
- COVID-19 health outcome tracking
- COVID-19 hospitalization status
- COVID-19 travel history
- Pre-Existing medical conditions tracking - chronic disease registry, standardized problem list
- Immunization module for tracking flu vaccines and Pneumococcal Vaccine
- Client household cohabitation info for contact tracing
- Family linkages and client supports



SUPPORTING COVID-19

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Key Features & Functions



Clinical Charting



Group Encounter Documentation



Client & Provider Registries



Referral Management



Follow-up & Task Management



Standardized Problem List



Consent Management



Clinical Document Management



Standard & Custom Reports



Standard & Custom Forms



Dental & COHI Module



Medical Transportation Module



Immunization Management Module



Home Care Nursing



Mental Health Episodes of Care



Disconnected Use Mode



Role-Based Security Access



Access Audits

The Mustimuhw cEMR supports the First Nation Health Centre response to the current pandemic in some key ways. Customers are providing both good feedback and additional configuration suggestions.

<p>COVID-19 Surveillance Registry</p> <ul style="list-style-type: none"> Monitor Symptoms Document Health Outcomes Track Hospitalization Status Track relevant Travel History Document Testing and Testing Status 	<p>Standardized Medical Problem List</p> <ul style="list-style-type: none"> Quickly identify relevant Client Medical Conditions and Risk Factors Based on International Clinical Nomenclature Standard SNOMED Quickly identify at Risk Cohorts
<p>Client Registry</p> <ul style="list-style-type: none"> Up to date Contact Information for follow up and mail outs Relevant Client Alerts and Notifications Contact information for relevant Client Health Providers 	<p>Follow-up/Reminders</p> <ul style="list-style-type: none"> Manage Individual & Team Follow-ups Set Reminders to Check Back with Clients or to Review Testing Status Creates efficiency and improved ability to Manage Increased Workload
<p>Housing & Family</p> <ul style="list-style-type: none"> Track individuals living in a particular household for Contact Tracing Automatic Connection of Client to Family Members 	<p>Reporting</p> <ul style="list-style-type: none"> Report quickly and easily from COVID-19 Surveillance Registry Relevant Population Statistics Understand At Risk Cohorts in your Community
<p>Referrals</p> <ul style="list-style-type: none"> Document Internal referrals Document External referrals Track Referral Status Referral Dashboard 	<p>Supports Working Remotely</p> <ul style="list-style-type: none"> Staff who have been put on Remote Work Status during the pandemic can Access the Client record and Document Remote Service Delivery

PROCESS to get the cEMR for your Health Centre

1. **Online Demonstration** - request a Demonstration at our website



2. **Technical Review** - an initial discussion



3. **Quote & Agreement** - review number of users and costs



4. **Implementation Process** - kick-off 3-6 week deployment

