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Mustimuhw Information Solutions and Novari Health make virtual care available to Indigenous communities across Canada

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The Cowichan Tribes-owned, Mustimuhw Information Solutions (MIS), is a trusted digital health partner, supplying unique software solutions designed specifically to meet the needs of First Nations Health Centres and Child & Family Service Agencies across Canada.

MIS has partnered with Novari Health to offer their First Nations Health Centres and social service agencies Novari's virtual care technologies. The Novari eVisit™ technology is being integrated with the MIS Community Electronic Medical Record (cEMR) solution to enable MIS users the ability to virtually interact with First Nation members.

The first cohort of Indigenous users are live and using the Novari eVisit™ virtual care solution. The immediate value of this MIS lead initiative is improving both the quality of care as well as access to care for First Nations members.

MIS' new service offering of Novari eVisit™ allows registered clients to access members of their wellness team virtually – using messaging, voice calling, and video conferencing from mobile and desktop devices, all secure and privacy compliant. Virtual services include primary care, mental wellness, homecare, personal support, maternal child health, youth work, crisis counselling, and more.

"MIS is pleased to partner with Novari Health. We are committed to improving healthcare access for Indigenous citizens in Canada, and to advancing the vision of the Access 2022 movement with the support of Canada Health Infoway. Novari Health has demonstrated that virtual care is extremely useful, especially in helping to create a better relationship between citizens and their existing providers. We are excited to be working with Novari Health to add virtual care to our effort to empower Indigenous citizens and strengthen their circle of care."

-Mark Sommerfeld, Chief Executive Officer, Mustimuhw Information Solutions Inc.

Leveraging Novari eVisit™ allows MIS clients and caregivers to create and manage their detailed profile, including demographics, clinical information, contact preferences, and pharmacy/lab preferences. If appropriate, clients can create sub-accounts for family members and dependents to allow for family or caregivers to manage virtual care for young children or aging parents.

"Novari Health is very excited and proud to be partnering with MIS to offer virtual care to their existing customers, that currently support over 274 and growing Indigenous communities across Canada. Enabling clients to have access to their healthcare and social service providers from their desktop or mobile device is transformational to how healthcare and social services are delivered to clients across Canada. Our customized virtual care solution is meeting the needs of Indigenous communities across Canada – offering convenience to both the client and MIS healthcare partners, allowing virtual appointments to happen no matter the client or provider location."

-John Sinclair, President, Novari Health

For security, scalability, and the ease of implementation, Novari Access to Care is a cloud-based software as a service platform, hosted on Microsoft's Canadian Azure cloud infrastructure.

About Mustimuhw Information Solutions

Mustimuhw Information Solutions Inc. (MIS) is a technology solution provider for Indigenous health, child and family services, and patient access. MIS solutions, such as the Mustimuhw Community Electronic Medical Record (cEMR) and the Mustimuhw Child and Family Services Case Management System (CFS-BP), are the leading solutions of choice for Indigenous organizations across Canada. MIS tools are recognized for their ability to provide a balance of standardized digital health functionality as well as support the unique functional and cultural requirements of Indigenous services and approaches to wellness. MIS' electronic solutions seek to integrate community members, families, service providers, and technology in delivering care with one heart and one mind.

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About Novari Health

Novari Health designs, builds, and implements award-winning cloud-based, enterprise scale software solutions that improve access to care, coordination of care, and the delivery of healthcare services. The Novari Access to Care software platform includes virtual care, eReferral, central intake, workflow management, surgical waitlist management, and medical imaging requisition management modules. Based in beautiful Kingston, Ontario, Novari has become one of the largest Canadian based digital health solution providers. With offices in Kingston, Toronto, Vancouver, Boston, and Sydney, Australia, the Novari team is comprised of physicians, nurses, former hospital administrators, software architects, software developers, project managers, certified professionals in Health Information and Management Systems, and client support. Novari Health is a Microsoft Partner, with software solutions hosted on the Microsoft Azure Canadian and Australian cloud data centres, for security and scalability.

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